

# Lace-Front-Wig.com

## -Return Order Form-

NOTE: You must include this form with your return package. It must be filled out with signatures on both pages. We will NOT process any package without the Return Order Form. It will be returned at the owner's expense, Thank you!

**STOCK WIGS/HAIR EXTENSIONS/ GLUES/ ACCESSORIES:** We will issue a refund as either store credit or exchange for item cost ONLY when a return authorization has been requested within ten (10) days of your receipt of merchandise. Upon return approval we will e-mail you with a coupon code issued as store credit that you may use towards any item(s) available in our store.

After 10 days we reserve the right to refuse returns.

In order to complete an exchange or return, wigs must meet the following requirements:

- NO application of glue or tape has been applied to the wig; any glue or tape residue will be rejected.
- It is within the first 10 days of receiving your lace wig.
- The excess lace in the front of the wig has not been removed or cut in any way.

Restocking Fee:

- a. All returns will be subject to a 15% restocking fee of the total purchase price.

**CUSTOM WIGS ONLY:** Due to the specialty of the item, all sales are final on ALL custom lace wigs. This includes the celebrity gallery wigs and custom order form wigs. We do not accept delivery of returned custom wig products. They will be returned unopened at the sender's expense. **NO EXCEPTIONS!**

All returns must be pre-approved by Lace-Front-Wig.com \ Euro Hair Designs L.L.C. Send an email to [returns@lace-front-wig.com](mailto:returns@lace-front-wig.com) for a Return Order Authorization (ROA) number. We will refuse any returns that are not authorized. Wigs and any other item(s) with a Return Authorization Order number may be returned for exchange or store credit at the item(s) cost less shipping & handling. All returns must be authorized within 10 days after you receive your merchandise. All returns will be subject to a 15% restocking fee of the total purchase price. We cannot accept any returns after 10 days. Please provide the ROA number on the Return Order Form pages attached and also written visibly on the outside of the return package.

If your lace front wig meets the criteria above, simply print out the form below; fill in your information and mail to the address at the bottom of this page. Upon return authorization approval and reception of the returned item, we will e-mail you store credit confirmation or requested exchange.

Customer Signature X: \_\_\_\_\_

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## -Return Order Form-

Customer Name: \_\_\_\_\_

Email Address: \_\_\_\_\_ Order Number: \_\_\_\_\_

ROA Number: \_\_\_\_\_ Date Returned: \_\_\_\_\_

Type of Return (check one): 1. Stock Wig \_\_\_\_\_ 2. Hair Extension \_\_\_\_\_ 3. Other \_\_\_\_\_

Type of Credit: (check one) : 1. Exchange \_\_\_\_\_ 2. Store Credit \_\_\_\_\_

Form of Payment: 1. Charge Card \_\_\_\_\_ 2. PayPal \_\_\_\_\_ 3. Money Order \_\_\_\_\_

Senders Address: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Return Reason: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Customer Signature X: \_\_\_\_\_

Return Address:  
Hair Dynamics  
Attention: Custom Service Dept.  
P.O. Box 220  
Saddle River NJ, 07458